

A promising career in retail systems implementation awaits

Implementation Advisors execute the delivery of Logile's labor management solutions with a broad variety of retail clients.

This includes supporting multiple clients simultaneously, collaborating with client IT teams, and managing support resources.

Implementation Advisors also serve as subject matter experts who provide industry best practices to clients.



Implementation Advisors align to Logile's Professional Services group, which leads clients through the full implementation and roll-out of solutions such as 5-S, Engineered Standards, Forecasting, Scheduling, Task Management, Time and Attendance, and Employee Self Serve Portals.

Description of the Work

Logile is seeking Implementation Advisors with a background in retail workforce management systems. Responsibilities include, but are not limited to:

Solution Implementation:

- Specialize in the implementation of one or more of Logile's workforce management solution modules
- Gain strong proficiency with how all Logile solution modules interact with each other and client legacy systems
- Develop implementation timelines and work with program management to track milestone delivery dates
- Perform testing and analysis of software as part of the implementation project plan

Client Relationship Management:

- Provide industry best practice expertise in retail workforce management
- Collaborate with Logile's Customer Success team to identify training and knowledge transfer needs and deliver to client team members
- Assist with troubleshooting complex customer inquiries regarding system use
- Identify opportunities to improve Logile's solution modules by understanding client needs and collaborating Logile's Product Management team

Reporting and Analysis:

- Pull reports from Logile systems to assist with analysis or evaluation of client system performance and participate in troubleshooting
- Benchmark usage of solutions across multiple customers for continuous improvement

Job Requirements

- Bachelors degree in Business or Technology related field in preferred
- Prior experience administering workforce management systems at an enterprise level
- 10+ years in retail labor management is preferred
- Demonstrated ability to solve complex organizational problems.
- Proficiency in MS Excel and PowerPoint developing project plans and presentation materials.
- Outstanding leadership, organizational, and communication skills.
- Flexibility to attend virtual meetings and collaborate with clients and Logile team members located in all time zones of the United States.
- This position will require travel as needed to support client implementations and is expected to be up to 50% of working time. When not on-site the working location will be from home, provided there is reliable internet connection.

Interested in applying?

Visit our careers page at
www.logile.com/contact/careers

For more information about Logile,
 please visit us at www.logile.com

About the company



PROCESS SIMPLIFIED

Logile, Inc. provides workforce management and execution compliance solutions, encompassing both best practices consulting and planning and execution software applications, that enable companies to maximize efficiency, customer service and profitability.

Logile's team of retail industrial engineers utilize the 5-S methodology to organize the workplace, establish preferred work methods, and tailor Logile's extensive library of industry typical engineered labor standards to the customer's workplace. They then operationalize these practices using Logile's workforce and execution management software suite that includes labor standards development and modeling, sales and labor budgeting, sales and item level forecasting, employee self-service, optimized wall-to-wall employee scheduling, time and attendance, dynamic reforecasting, task and communication management, and enterprise performance reporting. Logile's flexible solutions integrate with existing systems, are multi-lingual and compatible with all major mobile devices. They can be deployed as a full-service turnkey hosted solution (SaaS). Customers can be selective about which Logile services and software are appropriate to meet their objectives and timelines.

Logile, Inc. is privately held with its headquarters and core software development in Dallas, Texas. Principal hosting and disaster recovery are provided through the most secured facilities of Amazon Web Services in Virginia and Oregon. Retail industrial engineers and business analysts are located nationwide and in Latin America. Additional development teams are in China and India.

www.logile.com

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