A promising career in management consulting beckons

Retail Labor Managers engage with clients to apply industry best practice approaches to improve their labor management strategy.

This includes providing support to active solution implementations while simultaneously supporting legacy clients.

Retail Labor Managers must be able to draw upon significant labor management and leadership experience as trusted business advisors.

Retail Labor Managers align to Logile's Labor Support Team, which supports clients in the implementation and long term use of labor management solutions such as Labor Modeling, Scheduling, Forecasting, Budgeting, Task Management, Time and Attendance, and Employee Self-Service Applications.

Description of the Work

The Retail Labor Manager is responsible for driving continuous improvement with clients, from the time they begin their partnership with Logile and throughout the lifetime of their journey. In addition, the Retail Labor Manager may provide operational support as part of a virtual labor department for small scale clients or as interim support is requested.

 Responsibilities include, but are not limited to:

• Partnering with clients to evaluate current labor management strategic and develop new strategies that are effective and realistic
• Development, testing, and refinement of best practice operational procedures
• Advising and administering proper software configuration and setup
• Developing and assisting in effective field management and associate training programs
• Auditing and support processes to ensure compliance with new procedures
• Quality client care
• Operational and Labor Management training
• Configuration of essential reporting and KPI dashboards
• Change management guidance

Related Competencies:
• Supports client initiatives to drive labor performance and operational excellence
• Continually seeks opportunities to increase customer satisfaction and deepen client relationships
• Possesses a thorough understanding of Logile's existing capabilities and can communicate and demonstrate these effectively. Identifies opportunities for software and delivery enhancements.
• Communicates effectively with clients to identify needs and evaluate business solutions.

Job Requirements

• Significant career background in the retail industry.
• Over 10 years of experience administering enterprise level labor management solutions.
• Experience having worked with cross-functional teams in an organization.
• Advanced proficiency in MS Office Suite, including; Excel, PowerPoint, and Project.
• Exceptional leadership, organizational, and communication skills.
• Demonstrated ability to solve complex business problems.
• Eagerness to collaborate closely with clients in a training and advisory role, virtually or in person
• Willingness to support support sales efforts by performing product demos
• Travel will occur as needed and is expected to be up to 35% of working time to support sales and training efforts. When travel is not required the working location will be from home, provided there is reliable internet connectivity.

Interested in applying?

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www.logile.com/contact/careers

For more information about Logile,
please visit us at **www.logile.com**

About the company

LOGILE

PROCESS SIMPLIFIED

Logile, Inc. provides workforce management and execution compliance solutions, encompassing both best practices consulting and planning and execution software applications, that enable companies to maximize efficiency, customer service and profitability.

Logile's team of retail industrial engineers utilize the 5-S methodology to organize the workplace, establish preferred work methods, and tailor Logile's extensive library of industry typical engineered labor standards to the customer's workplace. They then operationalize these practices using Logile's workforce and execution management software suite that includes labor standards development and modeling, sales and labor budgeting, sales and item level forecasting, employee self-service, optimized wall-to-wall employee scheduling, time and attendance, dynamic reforecasting, task and communication management, and enterprise performance reporting. Logile's flexible solutions integrate with existing systems, are multi-lingual and compatible with all major mobile devices. They can be deployed as a full-service turnkey hosted solution (SaaS). Customers can be selective about which Logile services and software are appropriate to meet their objectives and timelines.

Logile, Inc. is privately held with its headquarters and core software development in Dallas, Texas. Principal hosting and disaster recovery are provided through the most secured facilities of Amazon Web Services in Virginia and Oregon. Retail industrial engineers and business analysts are located nationwide and in Latin America. Additional development teams are in China and India.

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